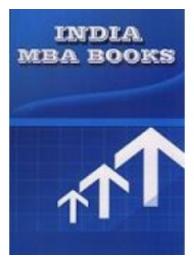
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- ? Transparency and Accountability Objectivity versus Subjectivity, Process versus Objectivity/Outcome based approach in decision making.
- ? Open Government, E-Democracy, Computerization and E-Governance,
- ? Leadership Issues Significance of Ethics, Integrity and Wisdom

UNIT-III – DEVELOPMENT AND REGULATION

? Inclusive growth and development, agenda and ideological issues of multi-party versus two-party system and nationalism.

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- ? Privatization and Public-Private Partnerships: Different forms of relationshipbetween public, private and voluntary sectors and alternative forms of institutional arrangements for service delivery to citizens.
- ? Networking with NGOs, private companies, other organizations and individual experts for the synergistic benefits for the citizens
- ? Productivity Systemic Efficiency, Futuristic and Visionary Planning.
- ? Subsidies Analysis of Career versus carrot approach of Public Welfare Schemes

UNIT-IV - GRIEVANCE REDRESSAL MECHANISM:

- ? Awareness through multiple media channels,
- ? Citizen care services Online and offline
- ? Online frauds, Social Media
- ? Role of Media in the society.

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- ? Significance of systemic issues on the society, nation and world
- ? Corruption Meaning, Adverse impact of corruption on societal attitude towards life.
- ? Types of Corruption Systemic and Sporadic/Individual, Petty and Grand, Moral and Legal, Rumors and Reality.
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